



Prince George Electric Cooperative

A Touchstone Energy® Cooperative



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COVID-19 Community Update

We hope this communication finds you healthy and adjusting to our current environment as we are at your cooperative. Amid this COVID-19 pandemic, we want to you well informed on what we at Prince George Electric Cooperative and RURALBAND are doing to ensure business continuity in providing reliable electric and broadband services to our consumers. Governor Northam issued the closure of non-essential businesses beginning at midnight March 24, 2020. As a utility, electric service and broadband service are considered essential.

At this time of uncertainty, please know that we are doing all we can to protect our staff and the community from spreading the virus while continuing to provide the reliable services you expect from PGEC. We ask everyone to follow the guidance from the CDC and our governor in practicing social distancing, stay at home if you can, and wash your hands and practice good hygiene.

PGEC Electric crews will continue ensuring we provide reliable electricity to our consumers. We ask the public to not interact with our crews if they are out working on the electric system or responding to power outages and respect the request of our federal and state governments to practice social distancing. This is in the best interest of public health safety to prevent potential infection of COVID-19.

Our crews continue to work deploying broadband service to our communities in a safe manner. We are working with our team and contractors to ensure we are not posing risks to public health. If our technicians must come to your home to install or repair your service, please tell them if anyone in the house is feeling ill. While they are in your home, we require that you keep at least six feet of separation at all times.

As previously mentioned, PGEC's offices are closed to anyone who is not a PGEC employee. We have provided methods for account management, paying your bill and reporting outages on our websites www.pgec.coop and www.ruralband.coop as well as on our Facebook page. You can also find a listing of internet hotspots provided for your convenience around the region on our www.ruralband.coop and Facebook. Please follow our social media, Facebook and Twitter, as this is where all current announcements are posted so our members can stay well informed. We will get through this together. The best thing we all can do now is to work together to stop the spread of COVID-19 by practicing social distancing and proper hygiene. Our priority is

maintaining best practices to ensure good health for our employees and the communities we serve. May you and your loved ones stay well and healthy.

For additional information about COVID-19 and how to protect yourself, visit the Centers for Disease Control and Prevention at www.cdc.gov or visit the Virginia Department of Health website at www.vdh.virginia.gov.

Prince George Electric Cooperative, headquartered in Waverly with a branch office in Prince George, is a not-for-profit member-owned energy provider that serves more than 12,000 homes, farms and businesses in the counties of Dinwiddie, Isle of Wight, Prince George, Southampton, Surry and Sussex, and the town of Waverly. For more information, go to www.pgec.coop.